

AppSense Management Pack for Microsoft® Systems Center Operations Manager

Quick Install Guide

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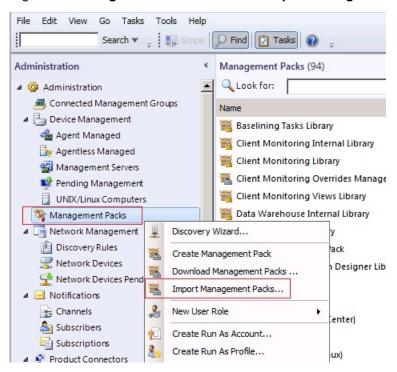
Available Management Packs

AppSense have created management packs for System Center Operations Manager (SCOM) 2007 R2 and System Center Operations Manager (SCOM) 2012 for the following AppSense products:

- AppSense Application Manager Agent 8.3.129.0 or above
- AppSense Environment Manager Agent 8.2.125.0 or above
- AppSense Performance Manager Agent 8.1.110.0 or above
- AppSense Client Communications Agent 8.2.606.0 or above
- AppSense Personalization Server 8.2.125.0 or above
- AppSense Management Server 8.3.43.0 or above
- AppSense Local Statistics Server 8.1.110 or above

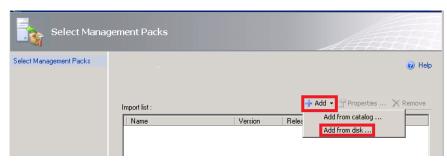
Install the Management Packs

- Access the SCOM Operations Console and connect to your Management Server.
- 2. Click **Administration** in the left pane of the console.
- Right-click Management Packs and select Import Management Packs.



The Import Management Packs wizard opens on the Select Management Packs page.

4. Click Add > Add from disk.

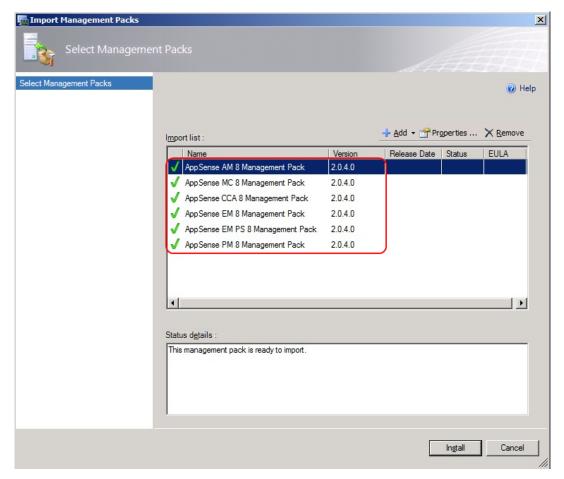


A dialog prompts you to search the online catalog for management pack dependencies.

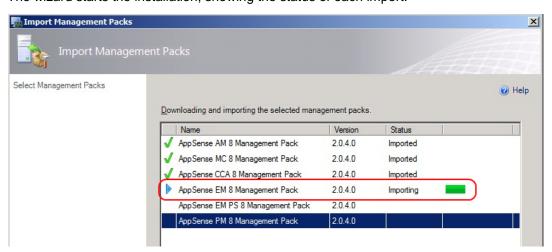
- 5. The AppSense management packs have no dependencies, click No.
- 6. From the Select Management Packs to Import dialog, browse to the location of the AppSense management packs you want to install.
- 7. Select the management packs that are relevant to your environment as required.
- 8. Click Open.

The import list shows the selected management packs.

9. Click Install.



The wizard starts the installation, showing the status of each import.



10. When the import completes, click Close.

Enable AppSense Events

With the AppSense management packs installed, the Microsoft SCOM monitors the Windows event log for AppSense events.

To view AppSense events in the Microsoft SCOM console, enable auditing in each of the AppSense product consoles or in the AppSense Management Center console.